

Dynasoft TeleFactura - Data Sheet

Dynasoft
TeleFactura

Telephony and Data Billing Software

Outline

Dynasoft TeleFactura supports and provides billing functionality for telecom service providers and carriers. The product is a Windows and Web-based suite of applications that offers a rich set of billing features. Dynasoft TeleFactura enables precise and reliable telecom billing, call rating and account reconciliation with a minimal investment as Dynasoft also offers hosted and outsourced service options to further mitigate start up cost. TeleFactura supports 5 different languages and can run on Microsoft Access, SQL Server and MySQL.

Key Benefits

- TeleFactura organises and carries out all telephony, data and recurrent services (WLR) billing for an unlimited number of phone users, operators, suppliers, resellers, CDR / UDR / SMDR data, and price lists
- Services supported include: WiMax, Hotspot, WiFi, DSL, VoIP, fixed line, mobile, SMS, MMS, outbound and inbound calls, data services and any type of recurring or usage-based services
- Web portal for customers and distributors as standard
- TeleFactura Engine integrates with TekRadius and Radius Manager to offer Radius and AAA capability
- TeleFactura supports 5 languages (Fr., Sp., It., Ger., En.) - Other languages included free of charge
- Six versions and hosting options to fit most needs, including Software-as-a-service option



Main Features

Increase your turnover

- Branded billing where distributors can outsource their billing to the billing company
- Full reporting and account reconciliation tools
- Automatic messaging of user alerts and invoices to the customers
- Comprehensive yet easy to use commission system for customers and distributors
- Least Cost Routing analysis
- Limited free development with our support service

Designed for speed

- Up to 5,000,000 CDRs /hour
- Fully automated billing requiring no human intervention from retrieval of CDR data to sending out of invoices to customers and publishing of the data online in real time
- Easy and quick to use Windows programme and Web portals
- Support for MS Access, MS SQL and MySQL
- Multithreaded MS .Net assemblies for all billing, tools, SEPA and accounts functionality

Better control

- Confidentiality guaranteed as all data is run locally, on your network and is not shared with Dynasoft or any other third party
- Accounting integration (Sage and Xero)
- CLI, DDI, DID, ANI and Account Provisioning
- 500 reports for better invoice verification, revenue leak detection and Quality of Service (ASR, FAS, NER, ACD, PDD...) analysis
- Direct Debit, bank account and credit card entry screens & SEPA
- Automatic retrieval of all CDR data via FTP, SFTP and FTPS
- Multiple currencies, sales taxes and invoice templates
- Back-up utility via FTP or disk and role-based security
- Wizard-based for all import/export tasks

More flexibility

- Maximum flexibility: unlimited number of plans, unlimited number of customers, distributors, suppliers, CDR formats, service numbers and recurrent products and services
- Support for local-to-local and local-to-national billing, call pulse and duration-based voice billing
- Multiple invoice templates with numerous configurable sections: source files for templates, statistics and graphs, cost centres, covering page, payment slip, summary and itemised sections...
- Support for multiple invoice formats (html, pdf, xls, doc, csv...)
- Inventory, DDI management, number portability and customer groups

Specifications

- TeleFactura works with text file, database or HTTP CDR data
- Integratable with other solutions via APIs on a discretionary basis
- Windows-based billing application (networked or stand alone)
- Web portal and CRM for employees, customers and distributors
- Web applications tested against vulnerabilities (SQL injection...)
- Integration add-ons: TekRadius, Radius Manager, help-desk, Xero, Sage Accts, Paypal, GlobalPay, Authorize.net, Sage Pay & Skrill

Operating Environment

- Processor: 866 MHz or faster, 32 or 64 bit
- Memory: 128MB or more and Disc space: 245MB or more
- Operating system: Microsoft Windows 2000 or more recent with .Net Framework 4 or later
- Database: Microsoft Access, MvSQL or Microsoft SQL Server

Discover more on our mini site: <http://www.dynasoft.net/telefactura>



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